

# TERMS AND CONDITIONS

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FOR ALL OPEN ACCOUNTS, PAYMENT IS DUE 30 DAYS (NET 30) FROM DATE OF INVOICING.  
**PLEASE NOTE** - PAYMENT IS DISTRIBUTOR SOLE RESPONSIBILITY, IT IS NOT BASED ON THE ABILITY OF THE DISTRIBUTER TO COLLECT FUNDS FROM OTHERS.

ALL CUSTOM ORDERS REQUIRE 30% DEPOSIT AND BALANCE PRIOR TO SHIPPING.  
NEW ACCOUNTS- ARE PAYMENT IN ADVANCE- P.I.A.- FOR THE FIRST THREE INVOICES.

## FREIGHT ALLOWANCES

QUALIFICATIONS FOR FREIGHT ALLOWANCES ARE BASED ON STANDARD ORDERS OVER \$5,500.00 & ARE DECIDED BASED ON EACH INDIVIDUAL ORDER, NOT INCLUDING EXPEDITING, UNION DELIVERIES, OR SPECIAL HANDLING. CUSTOM ORDERS OVER 60" IN LENGTH ARE NOT APPLICABLE FOR FREIGHT ALLOWANCE.  
SHIPMENTS THAT QUALIFY FOR FREIGHT ALLOWANCES ARE AT THE DISCRETION OF A&L LIGHTING LTD.

[CLICK HERE TO VIEW  
A&L CUSTOMER PAYMENT APPLICATION](#)

## FREIGHT

A&L LIGHTING LTD USES THE MOST ECONOMICAL MEANS OF TRANSPORTATION UNLESS OTHERWISE NOTIFIED BY THE PURCHASER, IN WHICH CASE THE FREIGHT CHARGE WILL BE ADDED TO THE INVOICE. ANY ADDITIONAL INSTRUCTIONS PROVIDED TO THE FREIGHT COMPANY -SUCH AS INSIDE DELIVERY, PALLET JACK, LIFT GATE, EARLY/SPECIFIC DELIVERY TIMES, CONSTRUCTION SITES, UNION, ETC- NOT AUTHORIZED BY A&L WILL BE BILLED TO THE DISTRIBUTOR.

## LIMITED WARRANTY

**FLUORESCENT** - A&L LIGHTING LTD WARRANTS ALL PRODUCTS SOLD TO BE FREE FROM DEFECTS IN MANUFACTURING UNDER NORMAL INSTALLATION AND USE FOR A PERIOD OF ONE YEAR FROM THE DATE OF SHIPMENT. IN THE EVENT OF FAILURE, A&L LIGHTING LTD IS NOT RESPONSIBLE FOR ANY LABOR CHARGES RELATING TO REPLACEMENT, AND WE RESERVE THE RIGHT TO SEND REPLACEMENT PARTS. EACH INCIDENT IS REVIEWED INDIVIDUALLY.

BALLASTS ARE COVERED BY THEIR RESPECTIVE MANUFACTURER'S WARRANTIES AND A&L ACCEPTS NO LIABILITY OR RESPONSIBILITY FOR THESE COMPONENTS. A&L RESERVES THE RIGHT TO REFUSE TO HONOR THE ABOVE WARRANTY FOR ANY PRODUCTS ALTERED OR IMPROPERLY INSTALLED IN APPLICATIONS FOR WHICH THEY WERE NOT INTENDED.

**LED** - A&L LIGHTING LTD WARRANTS ALL LED FIXTURES FOR A PERIOD OF 5 YEARS FROM THE DATE OF INVOICE. AT A&L DISCRETION A&L WILL REPAIR OR REPLACE ANY A&L FIXTURE THAT IS NOTED DEFECTIVE IN MATERIAL OR WORKMANSHIP. A&L WILL NOT COVER ANY CHARGE BACKS, COST FOR REPAIR, REPLACEMENT OR LABOR UNLESS PRIOR WRITTEN APPROVAL IS AUTHORIZED.

BOARDS, DRIVERS & ANY OTHER LED COMPONENTS ARE COVERED BY THEIR RESPECTIVE MANUFACTURER'S WARRANTIES AND A&L ACCEPTS NO LIABILITY OR RESPONSIBILITY FOR THESE COMPONENTS. A&L RESERVES THE RIGHT TO REFUSE TO HONOR THE ABOVE WARRANTY FOR ANY PRODUCTS ALTERED OR IMPROPERLY INSTALLED IN APPLICATIONS FOR WHICH THEY ARE NOT INTENDED.

**ANY FIXTURES ALTERED OR NOT INSTALLED TO NEC CODE - VOIDS ANY AND ALL WARRANTY!**

## SHIPPING- DELIVERY

FACTORY DELIVERY DATES ARE APPROXIMATE AND NOT GUARANTEED. A&L MAKES EVERY EFFORT TO MEET ALL LEAD TIME DATES. A&L WILL NOT BE FINANCIALLY RESPONSIBLE FOR ANY DELIVERY DELAYS. BUYER IS RESPONSIBLE FOR ALL SKIDS SHIPPED OUT OF USA. BUYER MUST SUPPLY UPS/FEDEX ACCOUNT INFORMATION FOR OVERNIGHT RED SHIPMENT. BUYER MUST SUPPLY UPS/FEDEX ACCOUNT INFORMATION FOR ALL SHIPMENTS OUT OF USA.

## SHIPPING- DAMAGE / LOSS

IF A SHIPMENT IS DAMAGED OR MISSING BOXES - "YOU" MUST NOTE ON CARRIERS RECEIPT - THAT SKID IS DAMAGED & MISSING BOXES AND ALSO NOTE - "BOXES/SKID - SUBJECT TO INSPECTION OF CONCEALED DAMAGE"! - "YOU" MUST ALSO DO THE FOLLOWING IMMEDIATELY -FAILURE TO DO SO, YOU WILL BE RESPONSIBLE FOR FULL PAYMENT OF YOUR INVOICE! :

- PLEASE TAKE NUMEROUS PICTURES OF SKID BEFORE UNWRAPPING.
- ONCE UNWRAPPED, PLEASE TAKE NUMEROUS PICTURES OF INDIVIDUAL BOXES THAT ARE DAMAGED INSIDE AND OUTSIDE OF BOXES.
- PLEASE TAKE PICTURES OF DAMAGED FIXTURES.
- REPORT CONCEALED DAMAGES IMMEDIATELY - FAILURE TO DO SO, "YOU" WILL BE RESPONSIBLE FOR FULL PAYMENT OF INVOICE!
- PLEASE TAKE AS MANY PICTURES AS POSSIBLE WHEN REPORTING DAMAGE AND NOTIFY A&L LIGHTING IMMEDIATELY.
- DO NOT DEDUCT ANY AMOUNT WHEN PAYING YOUR INVOICE.

## RETURNS OF MERCHANDISE

ALL GOODS MUST BE RETURNED WITH A "RMA" - RETURN MERCHANDISE AUTHORIZATION WHICH MUST BE REQUESTED BY THE BUYER. MERCHANDISE MUST BE RETURNED PRIOR TO 6 MONTHS OF INVOICE DATE AND RETURNED PREPAID FREIGHT IN ORIGINAL CARTONS, UNUSED, UNINSTALLED AND NOT ALTERED IN ANY METHOD. A 30% RE-STOCKING CHARGE WILL BE INCURRED FOR RETURNED MERCHANDISE. ALL CUSTOM ORDERS ARE NOT ELIGIBLE FOR RETURN.

[CLICK HERE TO VIEW A&L 'RMA'  
RETURN MERCHANDISE AUTHORIZATION FORM](#)

## PRICE

ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE DUE TO THE COST OF RAW MATERIALS.

## CANCELLATIONS

CANCELLATION CHARGES ARE BASED ON EACH INDIVIDUAL ORDER AND CHARGES MAY INCUR.  
CUSTOM ORDERS CANNOT BE CANCELLED OR RETURNED.

**TERMS AND CONDITIONS MAY CHANGE WITHOUT PRIOR NOTICE.**